

LCI Telemanagement Corp.

**LCI TELEMANAGEMENT CORP.**  
**OF**  
**GREENVILLE, SOUTH CAROLINA**

**Rates, Rules and Regulations for Furnishing  
Resale of Telecommunication Services**

**at**  
**Kentucky**

**Filed with PUBLIC SERVICE COMMISSION OF  
KENTUCKY**

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

**OCT 26 1995**

**PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)**

**BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION**

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Issued: September 20, 1995

Effective: October 26, 1995

By: Douglas Kinkoph, Director  
LCI Telemanagement Corp. (LTC)  
8180 Greensboro Drive, Suite 800  
McLean, VA 22102  
800-296-0220

**CHECK SHEET**

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MAR 12 1996

PURSUANT TO 807 KAR 5:011,  
 SECTION 9 (1)

BY: Jordan C. Neel  
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**CONCURRING, CONNECTING OR  
OTHER PARTICIPATING CARRIERS**

1. Concurring Carriers - None
2. Connecting Carriers - Local Exchange Companies
3. Other Participating Carriers - None

**EXPLANATION OF SYMBOLS**

When changes are made in any tariff sheet, a revised sheet will be issued cancelling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) To signify changed regulation.
- (D) To signify discontinued rate, regulation or text.
- (I) To signify increase.
- (M) To signify material relocated from one page to another without change.
- (N) To signify new rate, regulation or text.
- (R) To signify reduction.
- (S) To signify reissued material.
- (T) To signify a change in text, but no change in rate or regulation.
- (Z) To signify a correction.

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**SECTION A  
DEFINITIONS**

1. **Access Line** - A transmission path which connects a subscriber location to the carrier's terminal location or switching center.
2. **Account Codes** - Allows a subscriber to further identify user of the service by the assignment of individual codes.
3. **Application for Service** - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.
4. **Authorization Code** - A numerical code, one or more of which are assigned to a subscriber to enable LCI Telemanagement Corp. to identify use of service on his account and to bill the subscriber accordingly for such service. Multiple authorization codes may be assigned to a subscriber to identify individual users or groups of users on his account.
5. **Authorized User** - A person, firm, corporation, or other entity authorized by the subscriber to receive or send communications.
6. **Bandwidth** - The total frequency band, in hertz, allocated for a channel.
7. **Cancellation of Order** - A subscriber-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion. Cancellation charges may apply.
8. **Carrier** - LCI Telemanagement Corp. ("LCI Telemanagement")
9. **Custom Account Coding** - Subscriber determined tables of unique project and/or account numbers for their private use.
10. **Dedicated Access Lines ("DAL")** - A group of leased lines which interconnect a switching system to a dedicated subscriber.
11. **Digital Signal Level 1 ("DS-1")** - A 1.544 Mbit/s signal (T1 carrier).
12. **Disconnection** - The disconnection of a circuit, dedicated access line or port connection being used for existing service.
13. **Holidays** - LCI Telemanagement's recognized holidays are:
 

New Year's Day	Labor Day	Memorial Day
Thanksgiving	Christmas	President's Day
Independence Day	Veteran's Day	Columbus Day
M.L. King, Jr.'s Birthday		
14. **Interconnection** - The connection of telephone equipment to the network; also, the connection of one carrier with another, i.e., the interface between carriers.

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**SECTION A**  
**DEFINITIONS (Continued)**

15. **Other Common Carrier** - A person, firm, corporation, or entity regulated by the KPSC or the FCC which subscribes to carriers' communications services and facilities and resells these communications services and facilities to the public for a profit. Unless otherwise indicated herein, the term "other common carrier" when used in this tariff includes entities which are brokers of the service (act as intermediaries for the purpose of reselling), those entities which are processors of the service (enhances the value of the service through substantial incurred costs) and those entities which are underlying carriers or providers of facilities.
16. **Point of Presence ("POP")** - Point at which responsibility for handling interLATA traffic changes over from the local telephone operating company to the interexchange carrier.
17. **Premises** - The space designated by a subscriber as its place or places of business for termination of service (whether for its own communications needs or for its resale subscribers).
18. **Primary InterLATA Carrier ("PIC")** - Long distance carrier designated by a telephone subscriber to provide him with interLATA service without having to dial a special access code.
19. **Speed Number** - A signaling arrangement by which a subscriber may elect to dial a pre-programmed four digit number in place of a designated ten digit number.
20. **Subscriber** - The person, firm, corporation, or other entity which orders or uses service and is responsible for the payment of charges and compliance with tariff regulations.
21. **Subscriber Provided Equipment** - Terminal equipment, as defined herein, provided by a subscriber.
22. **Terminal Equipment** - Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets, data sets, or microprocessors.
23. **T1** - The basic 24-channel 1.544 Mb/s pulse code modulation system as used in the United States.
24. **Time of Day** - Day is 8:00 A.M. until 4:59 P.M., Monday through Friday; Evening is 5:00 P.M. until 10:59 P.M., Sunday through Friday, Night/Weekend is 11:00 P.M. until 7:59 A.M., Monday through Friday; all day Saturday; from 12:00 A.M. until 4:59 P.M. Sunday and all holidays recognized by LCI Telemanagement.

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**SECTION B**  
**RULES AND REGULATIONS**

**1. Undertaking of Carrier**

LCI Telemanagement does not undertake to transmit messages, but offers the use of its facilities, where available, for communications between parties to the terms and conditions specified in this tariff.

**2. Description of Service**

- A. LCI Telemanagement, through national and/or regional certified interexchange carriers, coordinates both outbound and inbound long distance service. LCI Telemanagement, (also dba Teleco Telemanagement) affiliated with Teleco, Inc., does not consider itself a carrier or a long distance company, but rather a telemanagement company.
- B. LCI Telemanagement only utilizes the services of underlying certified carriers and reformats the call detail information in an effort to make the information more useful and manageable by the end user. In addition, LCI Telemanagement strives to offer the services at beneficial rates, thus offering its subscribers, generally, a savings from the national carriers.
- C. The subscriber is billed for each individual call, over the minimum duration, placed during the month. Please refer to Section D for the rates and charges schedule.
- D. Service is provided on a subscription basis.
- E. The subscriber is responsible for the charge, local or toll, incurred in accessing the carrier's POP. This charge is to be billed to the originating number, by the appropriate local carrier in the absence of special billing instructions from the subscriber.
- F. Authorization codes are issued to the subscriber by carrier. Subscribers may use more than one authorization code to simplify his accounting for long distance charges made with travel cards. The numerical composition of identification codes is set by carrier to assure compatibility with carrier's accounting and automation systems and to avoid duplication of authorization codes.
- G. Account codes are available at a subscriber's request and is a service whereby all outbound calls must be accompanied by a 2-5 digit code entered upon receiving a tone after the called number is dialed. The calls will not be completed unless the codes are dialed, thus identifying the call by user and/or by extension. Calls will be identified by account code on the monthly call detail report.
- H. All services are made available only after a prospective subscriber signs an authorized LCI Telemanagement application and LCI Telemanagement subsequently has an officer or representative sign/accept the application.

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**SECTION B**  
**RULES AND REGULATIONS** (Continued)

**3. Limitations of Service**

- A. Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. Carrier reserves the right not to provide service to or from a location where necessary facilities or equipment are not available or justified.
- B. Carrier reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the subscriber is using the service in violation of the provisions of this tariff, or in violation of the law.
- C. Title to all facilities provided by Carrier under these regulations are AT&T tariffed equipment and charges.

**4. Use of Service**

- A. Service may be used for the transmission of communications by the subscriber.
- B. Service may not be used for any unlawful purpose or for any purpose for which payment or other compensation is received by the subscriber, except when the subscriber is a duly authorized and regulated Common Carrier. This provision does not prohibit an arrangement between the subscriber, authorized user or joint user to share the cost of the service as long as the arrangement generates no profit for the participant in the arrangement.

**5. Interruption of Service**

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such actions.

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**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**6. Liabilities of Carrier**

- A. LCI Telemanagement shall not be liable for any indirect, incidental, or consequential damages (including lost profits) sustained or incurred in connection with installation, maintenance or repair work performed hereunder or the use or operation of the service and service related equipment, regardless of the form of action, whether in contract or tort, including negligence, strict liability or otherwise, and whether or not such damages were foreseen or unforeseen. It is understood and agreed that LCI Telemanagement is not an insurer and that charges for service including installation, maintenance and repair, provided hereunder are based solely on their value and unrelated to the potential for indirect, incidental, consequential or other damages. LCI Telemanagement and subscriber agree that this allocation of risk and liability is fair and reasonable.
- B. LCI Telemanagement is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- C. LCI Telemanagement shall be indemnified and held harmless by the customer against:
  - 1. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name, or servicemark arising out of the material, data, information or other content transmitted over facilities provided by LCI Telemanagement;
  - 2. Claims for patent infringement arising from combining or connecting LCI Telemanagement facilities with apparatus and systems of the subscriber; and
  - 3. All other claims arising out of any act or omission of the subscriber in connection with the provision of any service by LCI Telemanagement.
- D. LCI Telemanagement shall not be liable for and the subscriber indemnifies and holds LCI Telemanagement harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of, and destruction of the premises of the subscriber or any other property, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by LCI Telemanagement. No agents or employees of carriers or dealers shall be deemed to be agents or employees of LCI Telemanagement.

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**SECTION B**  
**RULES AND REGULATIONS (Continued)**

- E. LCI Telemanagement shall not be liable for any damages, whether direct or indirect, incidental, special or consequential, including but not limited to toll usage charges, investigatory expenses, personnel time, cost of replacement services and lost revenues, that the subscriber may incur as a result of the unauthorized use of services of LCI Telemanagement or other long distance telecommunication providers gained by access through subscriber's equipment or through authorization codes supplied by or obtained from employees or agents of the subscriber or through the placement of calls from the subscriber's premises.

(Acceptance of the liability provisions contained in this tariff by the Commission does not constitute its determination that the limitation of liability imposed by the Company should be upheld in court of law, but the recognition that, as it is the duty of the court to adjudicate negligence claims and rights to recover damages thereof, so its is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.)

**7. Application for Service:**

- A. Any applicant for service is required to sign an application requesting LCI Telemanagement to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.
- B. The name(s) of the subscriber(s) must be set forth in LCI Telemanagement's Application.
- C. If it is discovered that the subscriber is indebted to LCI Telemanagement for previously furnished services, LCI Telemanagement reserves the right to refuse service to such subscriber, until satisfactory payment arrangements are made. LCI Telemanagement may also refuse to furnish service to any applicant desiring to establish service for former subscribers of LCI Telemanagement who are indebted for previous service to LCI Telemanagement, regardless of the listing request for such service until satisfactory arrangements have been made to clear up such indebtedness.
- D. If it is determined subsequent to establishment of service that either condition in B.7.C. exists, LCI Telemanagement may suspend or discontinue service until satisfactory arrangements have been made to pay such indebtedness to LCI Telemanagement.
- E. If application for service, additions, rearrangements, relocations or modifications of service are canceled in whole or in part prior to completion of the work involved, the applicant will be required to reimburse LCI Telemanagement for all expenses incurred in handling the request before notice of cancellation is received. This charge will not exceed all charges which would apply if the work involved in compliance with the request had been completed.

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FOR THE PUBLIC SERVICE COMMISSION

**SECTION B**  
**RULES AND REGULATIONS (Continued)**

- F. When equipment has been ordered for the specific needs of a subscriber and the installation thereof is unduly delayed by or at the request of the subscriber, appropriate charges will apply for such equipment for the period of the delay.
- G. No subscriber will be changed from their existing carrier without an authorized signed LCI Telemanagement application that includes, but is not limited to: name, address, credit information, line information, and a letter of agency authorizing LCI Telemanagement to act on the subscriber's behalf in regards to their long distance service.

**8. Discontinuance and Restoration of Service**

**A. At The Subscriber's Request**

If the subscriber orders service requiring special abilities dedicated to the subscriber's use and then cancels his order before service begins, or prior to completion of the minimum period, or before completion of some other period mutually agreed upon by the subscriber and LCI Telemanagement, the subscriber will be charged for the nonrecoverable portions of expenditures or liabilities expended on behalf of the subscriber by LCI Telemanagement and not fully reimbursed. If, based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be charged to the subscriber. Such charges shall be filed in the tariff on a case by case basis.

**B. Restoral of Service Charge**

When service has been discontinued for failure to maintain credit as specified above, service will be restored promptly when the rules and regulations of LCI Telemanagement and the Commission have been complied with.

**C. Termination of Service by LCI Telemanagement**

1. LCI Telemanagement, by written notice to the subscriber, may immediately discontinue service from the carrier in the LCI Telemanagement application or cancel an application, and reestablish service with subscriber's previous carrier, without incurring any liability, for any of the following reasons:

- a. Abandonment of service.
- b. Use of service or facilities for a call or calls, anonymous or otherwise, in a manner reasonably to be expected to frighten, ~~abuse~~ **PUBLIC SERVICE COMMISSION** harass another. **OF KENTUCKY**

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**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**8. Discontinuance and Restoration of Service (Continued)**

**C. Termination of Service by LCI Telemanagement (Continued)**

- c. Non-payment of any sum due LCI Telemanagement for service more than 45 days beyond the date of the invoice to such service.
  - d. The use or attempting to use long distance service by tampering with, or making connection with any facilities of the Carrier, or by any trick, scheme, false representation, or false credit device with intent to avoid payment, in whole or in part, of the regular charge for such service.
  - e. Any other violation of the Carrier's regulations.
2. Carrier reserves the right to cancel service to any subscriber who uses or permits the use of obscene, profane or grossly abusive language over the Carrier's facilities, and who, after reasonable notice, fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

**D. Unlawful Use of Service**

Service is furnished subject to the condition that the service will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law and that a formal charge has been filed by competent authority against the subscriber. Before discontinuing service to such subscriber LCI Telemanagement will give to subscriber no less than ten days written notice of its intention to do so, delivered to an adult member of his or her household or mailed to his or her last known address. However, LCI Telemanagement will not discontinue or refuse service to any subscriber for violation of LCI Telemanagement's rules or regulations without first having made a reasonable effort to induce the subscriber to comply with LCI Telemanagement's rules and regulations as filed with the Commission.

**E. Unsafe or Prohibited Facilities, Appliances, or Apparatus**

LCI Telemanagement may refuse to furnish service to an applicant for service and may discontinue service to a subscriber if any of the facilities, appliances, or apparatus on subscriber's premises are found to be unsafe or causing harm to LCI Telemanagement's facilities, and may refuse to furnish service until the applicant or subscriber has remedied the condition.

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**SECTION B**  
**RULES AND REGULATIONS** (Continued)

**8. Discontinuance and Restoration of Service** (Continued)

F. Abuse or Fraudulent Use of Service

1. Service is furnished subject to the conditions that there will be no abuse or fraudulent use of the service. The Carrier may refuse to furnish or deny service to any person, firm or corporation, who, over the facilities furnished by the Carrier, abuses or fraudulently uses the service.
2. Carrier may refuse to furnish or deny service to any person, firm, or corporation, if, in the opinion of the Carrier, a subscriber uses the service in such a manner as to constitute abuse or fraud, or in a manner that may tend to injuriously affect the efficiency of the Carrier's plant, property or service.

**9. Standards on Payment and Collection or Reconnection Charges**

- A. Service bills are due and payable upon receipt. Payment is expected within 15 days after the date the bill was mailed. If the postmark date on a subscriber's payment is not legible, a three (3) day mailing period will be presumed.
- B. If the last calendar day for remittance falls on a weekend, legal holiday, or other day when our offices are not open to the public, the final payment date shall be extended through the next business day.
- C. If notice of discontinuance is given pursuant to Section B.10.E., a reconnect charge will be assessed which may include the cost of disconnection, where service has been discontinued for non-payment of bills in order to recover the actual costs incurred. This charge is intended to be a reconnect fee and the amount charged will be the LEC PIC charge.
- D. Service may be discontinued, either temporarily or indefinitely, for reasons listed in Section B.10. and after proper notice.
- E. If service is discontinued to a subscriber, charges for equipment shall also cease on the date of discontinuance.

**10. Standards on Discontinuance of Service Practices**

- A. Service may be discontinued or refused for any of the following reasons:
  1. As requested by the subscriber.

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**PURSUANT TO 807 KAR 5.011,  
SECTION 9(1)**

BY: Jordan C. Neel  
FOR THE PUBLIC SERVICE COMMISSION



**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**10. Standards on Discontinuance of Service Practices (Continued)**

- 2. When a telephone bill becomes delinquent as provided in Section B.9.A., after proper notice as provided in Section B.10.E.
- 3. When the subscriber misrepresents his or her identity for the purpose of obtaining telephone service.
- 4. When the subscriber violates any rule of the telephone company, and the violation adversely affects the safety of the subscriber or other persons, or the integrity of the telephone system.
- 5. When the subscriber causes or permits unauthorized interference with or use of telephone service situated on or about the subscriber's premises.

**B. The following shall not constitute sufficient cause to discontinue service:**

- 1. *The failure of a subscriber to pay for any non-tariffed charge.*
- 2. The failure of the subscriber to pay for concurrent service received at a separate residence or location. In the event of discontinuance or termination of service at a separate residence or location in accordance with these rules, Carrier may transfer any unpaid balance to any other service account with the subscriber's written consent, provided that in the event of the failure of the subscriber to pay a final bill at a location, the telephone company may transfer such unpaid balance to any successive service account opened by the subscriber for the same class of service (business or residential) and may discontinue or refuse service at such successive service location for nonpayment of such transferred amount.
- 3. The failure of the subscribers to pay for a different class of service (business or residential) received at the same location, unless the usage of the remaining service substantially increases.
- 4. The failure of a subscriber to pay a bill which is in dispute, provided that the subscriber pays the portion of the bill not in dispute.

**C. Except for discontinuance pursuant to Section 10.A.1., Carrier shall not discontinue service unless:**

- 1. At the time of the proposed discontinuance, and on the day following the discontinuance, the office or personnel identified in the notices given pursuant to Sections B.10.E. and B.10.F.2. are open or available to the subscriber for the purpose of preventing discontinuance or obtaining reconnection, and

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FOR THE PUBLIC SERVICE COMMISSION

**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**10. Standards on Discontinuance of Service Practices (Continued)**

2. The procedures required by Section B.10.G. are followed.

**D. Discontinuance in Special Circumstances**

1. If a residential subscriber notifies carrier and establishes that:

- a. Discontinuance would be especially dangerous to the health of the subscriber, resident member of the subscriber's family or other permanent resident of the premises where service is rendered.
- b. Such subscriber is unable to pay for such service in accordance with the requirements of the carrier's billing or is able to pay for such service only in installments, Carrier shall either allow payment in reasonable installments or postpone discontinuance of service for at least twenty-one (21) days so the subscriber can make arrangements for reasonable installment payments.
- c. In determining if discontinuance would be especially dangerous to health, consideration will be given to subscriber's (or other residents medical condition, age, or disability).

**E. Notice of Discontinuance of Service**

- 1. The subscriber shall be given ten (10) days written notice before initial discontinuance of service, unless the discontinuance is upon subscriber's request or involves a dangerous condition, violation of LCI Telemanagement's rules or unauthorized interference or use of services, Section B.10.A.1., in which case service may be discontinued immediately.
- 2. Notice shall be sent to the account name and address. Accurate records shall be kept as to the mailing date, and service of notice will be complete upon this mailing date.

**F. The notice required by Section B.10.E. shall contain the following information:**

- 1. The name, billing address and account number of the subscriber being disconnected.

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**SECTION B**  
**RULES AND REGULATIONS** (Continued)

**10. Standards on Discontinuance of Service Practices** (Continued)

- 2. A clear and concise statement of the reason for the proposed discontinuance of service.
- 3. The date on or after which service will be discontinued unless the subscriber takes appropriate action.
- 4. Terms under which the subscriber may avoid discontinuance.
- 5. A clear and concise explanation of the charges and conditions for restoral or reconnection of service. A schedule of such charges shall be set forth, if involved.
- 6. A statement that discontinuance may be postponed or avoided if a subscriber can demonstrate that special circumstances prohibit complete payment and satisfactory credit arrangements are made with Carrier for monies not in dispute.
- 7. Notice to advise the subscriber of availability of an administrative procedure which may be utilized in the event of a dispute or other circumstances, such as provided in Section B.10.D. The notice will set forth the address, telephone number and name of the company office or personnel empowered to review disputed bills, rectify errors, and prevent disconnection. This notice also shall state that the subscriber may meet with a designated employee and may present his or her reason for discontinuance, request for credit arrangements, or request a postponement of discontinuance.

G. Immediately prior to initial disconnection or suspension of service, Carrier shall have an employee make a reasonable effort to:

- 1. Contact via telephone and identify himself/herself to the subscriber or responsible person and announce the purpose of the contact. Attempts at telephone contact will not be required if the subscriber has been sent a notice of discontinuance in the prior twelve months.
- 2. Identify and record the name of the person contacted.

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- 3. If a personal visit is made and payment of all monies necessary to avert disconnection, including any required collection fee is tendered, the employee shall either accept such payment or shall contact the appropriate Carrier employee to allow the subscriber or responsible person to make arrangements for such payment and thereby avert discontinuance.

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**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**10. Standards on Discontinuance of Service Practices (Continued)**

G. (Continued)

- 4. Statements disputing the accuracy of the delinquent bill shall be recorded.
- 5. Statements concerning the medical condition of any permanent resident of the premises shall also be recorded. If contact with the subscriber is not made, service may be discontinued as specified in the disconnect notice.

H. Restoration of Service

- 1. Upon the subscriber's request, an employee of the Carrier shall restore service promptly when (a) the cause of discontinuance of service has been eliminated, or (b) applicable restoration charges have been paid, or (c) satisfactory credit arrangements have been made.
- 2. The carrier shall restore the existing service within twenty-four (24) hours, and shall install and connect new service within seventy-two (72) hours, when the cause for refusal or discontinuance of service has been corrected and the tariffed rules and commission regulations have been met.
- 3. A fee of \$10.00 per account code may be charged for the restoration of service as provided in Section D.6.

**11. Disputes**

A. If a subscriber advises Carrier's office prior to the date of proposed discontinuance that all or any part of any billing as rendered, is in dispute, or that the carrier's reasons for discontinuance are factually invalid, Carrier shall:

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- 1. Immediately record the date, time, and place the complaint is made.
- 2. Postpone discontinuance until a full investigation is completed and the dispute is found to be invalid.
- 3. Investigate the dispute promptly and completely.
- 4. Attempt to resolve the dispute *informally* in a manner mutually satisfactory to both parties.

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A subscriber may advise Carrier that a bill is in dispute in a reasonable manner such as a written notice, in person, or by a telephone call directed to appropriate personnel of the Carrier.

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**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**11. Disputes (Continued)**

- C. In attempting to resolve the dispute in a mutually satisfactory manner, carrier may employ telephone communications, personal meetings, on-site visits or any other technique reasonably conducive to settlement of the dispute.
- D. In the event that a dispute is not resolved to the satisfaction of the subscriber after a full investigation, the subscriber shall be advised by the carrier of formal and informal proceedings available before the Public Service Commission of the State of Kentucky.

**12. Payment of Bills**

- A. Service is provided and billed on a monthly basis, beginning on the date that the billing becomes effective. Service continues to be provided until subscriber contacts LCI Telemanagement.
- B. The subscriber is responsible for payment of all charges for services furnished to the subscriber.
- C. Invoices will be payable 15 days after date of invoice. A 7% late payment charge will be assessed only once to each delinquent monthly bill.
- D. LCI Telemanagement does not require a deposit from the subscriber.
- E. If a notice of a dispute as to the charges has not been received, in writing, by LCI Telemanagement, within 30 days after an invoice is rendered, such invoice shall be deemed to be correct and binding upon the customer.
- F. If account is not paid within 30 days from due date, LCI Telemanagement may disconnect service in accordance with the guidelines set forth in Section 14.
- G. The minimum period of service is one month (30 days).

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**13. Minimum Service Period**

- A. The minimum service period is one month from the date service commences.
- B. A contract period of one month may be required by Carrier for a location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

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**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**14. Special Equipment and/or Arrangements**

- A. For special equipment and arrangements furnished in connection with service, charges equivalent to the estimated cost of furnishing such equipment or arrangements apply. Estimated cost consists of an estimate of the cost of maintenance; cost of operation; depreciation on the estimated useful service life of the facilities with an appropriate allowance for the estimated net salvage; administration, taxes and uncollectible revenue on the basis of reasonable average charges for these items; any other specific items of expense associated with the particular situation; and a reasonable amount, computed on the estimated cost installed of any facilities provided for return and contingencies.
- B. Estimated cost installed as mentioned in the above includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering, labor supervision, transportation, rights-of-way and any other items which are chargeable to the capital accounts.

**15. Ownership of Equipment**

- A. Equipment furnished by Carrier on the premises of a subscriber is the property of Carrier.
- B. Equipment purchased for the subscriber for connecting a DAL or T1 circuit to the Software Defined Network will be the property of the subscriber after it is paid for.

**16. Deposits**

LCI Telemanagement does not require a deposit from the subscriber.

**17. Interconnection**

- A. Service furnished by Carrier may be interconnected with services or facilities of other authorized communication common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Carrier and other participating carriers shall be provided at the subscriber's expense.

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FOR THE PUBLIC SERVICE COMMISSION

**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**17. Interconnection (Continued)**

B. Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The subscriber is responsible for taking all necessary legal steps for interconnecting his subscriber-provided terminal equipment for communications systems with Carrier's facilities. He shall secure all licenses, permits, and other arrangements necessary for such interconnection.

**18. Taxes and Fees Chargeable to Subscribers**

A. Adjustments for Municipality Payments

If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the subscribers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among subscribers uniformly on the basis of each subscriber's monthly charges for the types of services made subject to such tax, fee or charge.

B. Adjustments for County or Other Local Taxing Authority Payments

If at any future time a county or other local taxing authority acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon Carrier, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the subscribers receiving service within the territorial limits of such county or other taxing authority. Such billing shall allocate the tax, fee or charge among subscribers uniformly on the basis of each subscriber's monthly charges for the types of service made subject to such tax, fee or charge.

**19. Inspection, Testing and Adjustment**

A. Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation or maintenance of the subscriber's or the Carrier's equipment. Carrier may interrupt the service at any time, without penalty to itself, because of departure from any of these requirements.

B. Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Carrier. No interruption allowance will be granted during time during which such tests and adjustments are made.

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BY: Robert C. Neal  
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**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**20. Connection with Subscriber-Provided Equipment and Facilities**

A. Carrier's facilities and service may be used with or terminated in subscriber-provided terminal equipment or subscriber-provided communication systems, such as teleprinters, handsets or data sets. Such terminal equipment shall be furnished and maintained at the expense of the subscriber, except as otherwise provided. The subscriber is responsible for all costs at his premises, including subscriber personnel, wiring, electrical power, and the like, incurred in his use of Carrier's service.

B. When such terminal equipment is used, the equipment shall comply with the minimum protective criteria set forth below and shall not interfere with service furnished to other subscribers. Additional protective equipment, if needed, shall be employed at the subscriber's expense.

C. When service using Bell voice grade facilities is terminated in subscriber-provided terminal equipment, channel derivation-devices, or communication systems, the subscriber shall comply with the following minimum protective criteria:

1. When the facilities furnished under this tariff are used in common with Bell System Services, it is necessary in order to prevent excessive noise and crosstalk that power of the signal applied to Bell lines be limited. A single valued limit for all applications cannot be specified. Therefore, the power of the signal in the band over 300 Hertz, which may be applied by the subscriber-provided equipment at the point of termination, will be specified by Carrier for each application to be consistent with the signal power allowed on the telecommunications network.

2. To protect the telecommunications services from interference at frequencies which are about the band of service provided, Carrier will specify the acceptable signal power in the following bands to be applied by the subscriber-provided equipment or communications system at the point of termination to insure that the input to Bell facilities does not exceed the following limits:

a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in the subsection 1 above.

b. The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.

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BY: *John C. Neal*  
FOR THE PUBLIC SERVICE COMMISSION



**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**20. Connection with Subscriber-Provided Equipment and Facilities (Continued)**

- 2. (Continued)
  - e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.
  
- 3. Where there is connection via subscriber-provided terminal equipment or communications system to a Message Telecommunications Service or a WATS service, to prevent the interruption or disconnection of calls, or interference with network control signaling, it is necessary that the signal applied by the subscriber-provided equipment to the interface at no time has energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.
  
- 4. Where such subscriber-provided equipment or communications system applies signals having components on the frequency spectrum below 300 Hertz excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the following limits:
  - a. The maximum rms (root-means square) value, including dc and ac components, of the current shall not exceed 0.35 ampere.
  - b. The magnitude of the peak of the conductor or ground voltage shall not exceed 70 volts.
  - c. The conductor voltage shall be such that the conductor to ground voltage limit in "b" preceding is not exceeded. If the signal source is not grounded, the voltage limit in "b" preceding applies to the conductor to conductor voltage.
  - d. The total weighted rms voltage within the band from 50 Hertz to 300 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of products times the square of the rms voltage of the individual frequency components. The weighing factors are as follows:

<u>For Frequencies Between</u>	<u>Weighing Factor</u>
50 Hertz and 100 Hertz	2      4 f/10
100 Hertz and 300 Hertz	3.3    6.6 f/10

f is the numerical value of the frequency, in Hertz, of the frequency component being weighted.

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**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**20. Connection with Subscriber-Provided Equipment and Facilities (Continued)**

- D. The subscriber shall also comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by Carrier. The subscriber shall ensure that his terminal equipment is properly interfaced with the Carrier's facilities, that the signals emitted into the Carrier's facilities are of the proper mode, bandwidth, power, data speed, and signal level for the intended use of the subscriber, and that the signals do not damage the Carrier's equipment, injure personnel or degrade service to other subscribers.
- E. If the subscriber fails to maintain and operate his terminal equipment properly, resulting in the occurrence or possibility of harm to Carrier's equipment, personnel, or the quality of service to other subscribers, Carrier may, upon written notice, require the use of protective equipment at the subscriber's expense. If this fails to produce satisfactory quality and safety of service, Carrier may, upon written notice, terminate the subscriber's service immediately.

**21. Resale of Service**

The resale of any services provided by Carrier is not permitted except as provided elsewhere in this tariff or as specifically authorized by Carrier.

**22. Marketing and Sales Studies**

In connection with Marketing and Sales studies, Marketing and Sales programs, the Carrier reserves the right to waive moves and change charges within specified areas for such periods of time as designated by the Carrier, after proper notification to the Commission and approval has been granted.

**23. Waiver of Requirements**

The requirements contained herein may be waived in individual cases by the Commission upon written request by us if it is shown that compliance with the requirement would not serve the interest of either the subscriber or us.

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**SECTION B**  
**RULES AND REGULATIONS (Continued)**

**24. Quality Guarantee**

LCI Telemanagement guarantees subscribers will be completely satisfied with the quality of the service or LCI Telemanagement will pay to return subscriber's service to their previous long distance carrier. If after 60 days they are not 100% satisfied with LCI Telemanagement's service, they may call Customer Service at 1-800-488-8484 24 hours a day Monday through Saturday. All other departments within LCI Telemanagement are available for the subscriber's calls from 8:30 a.m. to 5:30 p.m. EST.

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**SECTION C**  
**DESCRIPTION OF SERVICE**

**1. Timing of Calls**

Subscribers are charged individually for each call they place through Carrier's system since the last monthly billing. Each call is timed from the time the call destination phone answers and LEC gives carrier answer supervision, and the time the call ends when either party hangs up and carrier recognizes disconnect supervision.

**2. Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airtime distance between rate centers associated with the originating and terminating points of the call. The airtime mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. Carrier uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinate Tape and AT&T Tariff No. 10.

Formula: 
$$\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}$$

**3. Service Offerings**

A. Each billed charge for every call is determined by the following formula:

Billable charge equals (rate per minute times the number of minutes or fraction thereof) less any applicable discounts.

B. The rates are subject to the following discounts:

1. Evening Discount - This discount applies to calls that originate from 5:00 p.m. to, but not including, 11:00 p.m. on Sunday through Friday. This evening discount reduces the rates shown on Rate Title Programs.

2. Night and Weekend Discount - This discount applies to a call originating from 11:00 p.m. to, but not including 8:00 a.m. on Monday through Friday. This night and weekend discount also applies to calls originating on Sunday from midnight to, but not including, 5:00 p.m. Sunday, all day on Saturday, New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Veterans Day, Memorial Day, President's Day, Columbus Day and Martin Luther King, Jr.'s Birthday. This discount reduces the rates reflected on Rate Title Programs.

The evening, night and weekend discounts apply only to calls dialed direct station to station.

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**SECTION C**  
**DESCRIPTION OF SERVICE (Continued)**

**4. General Description of LCI Telemanagement's Communication Services**

A. "Dial 1 Access"

Dial 1 is an outbound service whereby the end user utilizes the service by dialing 1 + area code + number. This service is only available from exchanges that offer equal access (1 +) facilities to the carriers.

B. "Direct Access"

Direct Access is an outbound/inbound service whereby the end user accesses the carrier's network via direct point-to-point facilities between subscriber's and carrier's Points of Presence (POP). This service is made available only when such facilities are available and those facilities are charged for on a specific case to case basis. The end user may, at their request, arrange for separate facilities of their choosing, assuming the facilities are compatible with the carrier's facilities.

C. "Travel Card" (Travel Service)

The travel service allows an end user to dial an outbound number when away from his regular phone or office via access by dialing an 800 number, the called number, and a 14 digit authorization code. This service is available from any telephone. Subscribers with rotary phones will have the call completed by a carrier operator at no additional charge.

D. "800 Business Line"

This service is an inbound service whereby the subscriber receives toll free calls from end users by the end user dialing 1-800-XXX-XXXX. This service is available only in areas whereby equal access has been made available by the local exchange carrier.

E. "800 T-1" Termination

This service is identical to the 800 business line except that all calls are routed to the subscriber's telephone facilities via a dedicated, point-to-point, digital service.

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"Dedicated Leased Line Service"

Dedicated Leased Line Service is offered to specific customers for the purpose of intercity communications facilities that are billed at pre-determined fixed monthly rates. The customer is responsible for charges associated with local exchange carrier or alternative access provider provided special access. Dedicated Leased Line service is available in the following lata: Louisville.

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**SECTION C**  
**DESCRIPTION OF SERVICE (Continued)**

**4. General Description of LCI Telemanagement's Communication Services (Continued)****G. "800 Check In"**

Is a switched access, incoming only, usage sensitive offering requiring a local telephone line/number for use. This is a service whereby the customer can dial a unique four (4) digit code pre-assigned to their account and it will route calls to customers' local telephone number.

**H. "800 Travel Service: The Silver Card"**

800 Travel allows the customer to call an 800 access number and authorization code to gain access to The Company's network from anywhere in the United States.

**I. "TeleConferencing"****1. Arena Conference Service**

This basic service is an automatic conference call for groups familiar with audio conferencing and do not require the assistance of a LCI Telemanagement Conference Support Specialist.

**2. Personal Conference Service**

Personal Service is an operated assisted service where an operator is assigned to a client's call and meets special protocols requested by the client. These protocols may include but are not limited to checking each line for audio quality before admitting it into the conference, performing a roll call of all attendees prior to the start of the conference, admitting late attendees into the call, screening each participant for a password for security purposes, and a variety of operator assisted services.

**3. Personal Plus Conference Service**

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**PURSUANT TO 807 KAR 5.011,**  
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**BY: Jordan C. Neal**  
**FOR THE PUBLIC SERVICE COMMISSION**

like the Personal Service, one or more operators are selected for the client's call and remain with the call throughout its duration. With Personal Plus, operators actually remain on-line to provide special assistance throughout the conference. This may include breaking the conference into subgroups, admitting and removing participants for special agenda items throughout the call, changing participants status from listen only to interactive, or just monitoring the quality of each site during a very high level conference.

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By: Douglas Kinkoph, Director  
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**SECTION C**  
**DESCRIPTION OF SERVICE (Continued)**

**4. General Description of LCI Telemanagement's Communication Services (Continued)**

**1. "TeleConferencing" (Continued)**

**4. Proline Conference Service**

Proline Services are customized and provided for individual clients on request. These may include but are not limited to analyst meetings, investor relations, pre-conference, crisis management, and conferences for special events. LCI Telemanagement/ATS services during these conferences may include announcing, technical support, selection of speaker phone and microphone equipment, and a variety of customized services.

**5. Calling Call Procedures**

**a. Unattended Dial-In and 800 Dial-In**

Customer will be assigned either a telephone number or an 800 number to distribute to conference participants. When the participants dial the assigned number they will either enter the conference directly or enter a security code before accessing the conference; depending on how the call was set up. As each participant enters the conference, a single tone will sound. Each participant should give his name as he enters the conference. Customer will be billed for unattended conference minutes with the rate of the type of the unattended call. If the 800 Dial-In option is chosen, the customer will be billed for each participant's long distance.

**b. Dial-In**

Customer will be assigned a single phone number for them to distribute among conference participants. At the scheduled start time, all participants are greeted by an operator before joining the conference call. Customer will be billed for conference minutes of each participant. Each participant's long distance carrier will bill them for the long distance charges incurred to dial into the conference.

**c. Dial-Out**

LCI Telemanagement's Reservation Department will take the names and telephone numbers of the participants when the conference is scheduled. A few minutes prior to the start time of the conference, the operator will dial out to each participant. At the scheduled start time all participants will be on line. Customer is billed for conference minutes and long distance charges for each participant.

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**SECTION C**  
**DESCRIPTION OF SERVICE (Continued)**

**4. General Description of LCI Telemanagement's Communication Services (Continued)****I. "TeleConferencing" (Continued)****d. 800 Meet Me**

Customer will be assigned a toll-free 800 telephone number when the conference is scheduled. Each participant dials the 800 number at the scheduled start time and is greeted by an operator before joining the conference. Customer will be billed for conference minutes and 800 long distance charges for each participant.

**5. Billing Options**

The following Billing Options are available for Dial 1, Direct Access, Travel Card, 800 Business Line and 800 T-1.

**A. Standard Bill Formats**

1. Paper bill with all call detail, summary reports and account statement.
2. Paper bill with account statement and summary reports, but no call detail.

**B. Master Account Billing**

1. For the multiple location subscriber who wants consolidated billing to achieve maximum volume discount and summary by location. Master location assumes responsibility for all charges.
2. Each sub-account will receive a standard bill format with the exception that the account statement page will be marked: "This is not an invoice, do not remit." Master location will receive its own sub-location bill along with master bill statement and summary.

**PUBLIC SERVICE COMMISSION  
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**1. Excessive Call Duration**

This management tool allows a subscriber to set the parameters for what will be considered excessive duration. He will receive in his monthly bill a report listing all calls which exceed these pre-determined parameters.

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**SECTION C**  
**DESCRIPTION OF SERVICE (Continued)**

**5. Billing Options (Continued)**

C. Optional Billing Enhancements (Continued)

2. Frequently Called Cities

This management tool allows a subscriber to see the top 25 cities he has called and what is charged for these calls. It allows the subscriber to see if his target markets are being called.

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**SECTION D**  
**RATES AND CHARGES**

**1. "Dial 1 Access" - Flat Rate Service**

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.1924	\$.1924	\$.1924

- 18 second minimum billing
- 6 second billing increments
- No volume discounts apply
- \*This rate will become obsolete November 15, 1994 and will not be resold.**

**1.1 "TMC & LCI Telemanagement Dial 1 Access" - Rate Service**

Intrastate Traffic (Rate Per Minute)

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
KYO-23	\$.1295	\$.1248	\$.1014
KY24-PLUS	\$.1444	\$.1248	\$.1014

- 18 second minimum billing
- 6 second billing increments
- No volume discounts apply
- \*This product will not be sold after May 1, 1995.**

**2. "Direct Access"**

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.1214	\$.1145	\$.1067

- 18 second minimum billing
- 6 second billing increments
- Direct access charges bill separately
- No volume discounts apply
- \*This rate will become obsolete November 15, 1994 and will not be resold.**

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**2.1 "TMC & LCI Telemanagement Direct Access or DAL"**

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.0884	\$.0858	\$.0832

- 18 second minimum billing
- 6 second billing increments
- Direct access charges bill separately
- No volume discounts apply

**2.2 "Hogan A8 FREELINE Dial 1 Access"\***

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2631	\$.2631	\$.2631

- 18 second minimum billing
- 6 second billing increments
- No volume discounts apply
- No monthly fee

**2.3 "Hogan A9, I6 Dial 1 Access"\***

Intrastate Traffic

Small business Dial 1 & FREELINE 800 program for businesses billing between \$200.00 and \$500.00 per month.

(Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2278	\$.2278	\$.2278

- 18 second minimum billing
- 6 second billing increments
- No volume discounts apply
- Monthly fee \$5.00

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**SECTION D**  
**RATES AND CHARGES** (Continued)

**2.4 "Hogan L1, L3 Dial 1 Access"\***

Intrastate Traffic

Flex'nite, is a residential Dial 1 service.

(Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.3838	\$.1882	\$.1882

- 30 second minimum billing/6 second billing increments
- No volume discounts apply
- No monthly fee

**2.5 "Hogan L1, L3 Travel Card"\***

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.3838	\$.1882	\$.1882

- 30 second minimum billing
- 6 second billing increments
- No volume discounts apply
- Monthly fee \$3.00

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**2.4 "Hogan L2 Dial 1 Access"\***

Intrastate Traffic

Flex'Day, is a business Dial 1 service.

(Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2278	\$.2278	\$.2278

- 30 second minimum billing
- 6 second billing increments
- Volume discounts apply \$200-\$800 = 2%; \$800.00+ = 4%.
- Monthly fee of \$5.00
- Discount level based on combined interstate/intrastate Dial 1 traffic. Discounts retroactive to dollar one on ALL Dial 1 interstate & intrastate minutes.

**2.5 "Hogan L4A Dial 1 Access"\***

Intrastate Traffic

Flex'Day is a business Dial 1 service.

(Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.1716	\$.1716	\$.1716

- 30 second minimum billing
- 6 second billing increments
- Volume discounts apply: \$200-\$800 = 2%; \$800+ = 4%.
- Discount level based on combined interstate/intrastate Dial 1 traffic. Discounts retroactive to dollar one on ALL Dial 1 interstate/intrastate minutes.
- Monthly Fee \$5.00

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**2.6 "Hogan L4 Dial 1 Access"**

Intrastate Traffic

Flex'Day is a business Dial 1 service.

(Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2278	\$.2278	\$.2278

- 30 second minimum billing
- 6 second billing increments
- Volume discounts apply: \$200-\$800 = 2%; \$800+ = 4%.
- Based on combined interstate/intrastate Dial 1 traffic. Discounts retroactive to dollar one on ALL Dial 1 interstate/intrastate minutes.
- Monthly Fee \$5.00

**\*These represent the grandfathered rates of customers acquired through the purchase of the Hogan Company.**

**3. "Travel Card" - Flat Rate Service (800 Access)**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.4125	\$.3093	\$.2061

- Surcharge: \$.55 per call
- Full minute billing
- Full minute increments
- No volume discounts apply

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**4. "Telemanagement Gold Card"- Flat Rate Service (800 Access)**

Interstate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2912	\$.2600	\$.2600

- Voice Activated Calling Surcharge: \$.50
- Full minute billing
- Full minute increments
- No volume discounts apply
- \*Will not be sold after August 1, 1995.**

**5. "Promise Gold Card"- Flat Rate Service (800 Access)**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day/Evening/Night</u>		<u>Day/Evening/Night</u>	
<u>Option 1</u>		<u>Option 2</u>	
1 Year	\$.2600	\$0-1000	\$.2600
2 Years	\$.2500	\$1001-5000	\$.2500
3 Years	\$.2400	\$5001-10000	\$.2400

- \*Option 2 discounts are based on combined inter and intrastate usage.**
- No Surcharge
- Voice Activated Dialing Surcharge: \$.50 per call
- Full minute billing
- Full minute increments

**6.1 "Hogan A8 Travel Card"\***

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2631	\$.2631	\$.2631

- Surcharge: \$.60 per call
- Full minute call rounding
- No volume discounts apply

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**6.2 "Hogan A9, I6 Travel Card" \***

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2278	\$.2278	\$.2278

- Surcharge: \$.65 per call
- Full call rounding
- No volume discounts apply

**6.3 "Hogan L1, L3 Travel Card" \***

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.3838	\$.1882	\$.1882

- Surcharge: \$.60 per call
- Full minute call rounding
- No volume discounts apply

**6.4 "Hogan L2 Travel Card" \***

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2278	\$.2278	\$.2278

- Surcharge: \$.60 per call
- Full minute call rounding
- No volume discounts apply

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**6.5 "Hogan L4, L4A Travel Card"\***

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2278	\$.2278	\$.2278

- Surcharge: \$.60 per call
- Full minute call rounding
- No volume discounts apply

**\*These represent the grandfathered rates of customers acquired through the purchase of the Hogan Company.**

**7. "800 T-1" - Flat Rate Service**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.1772	\$.1644	\$.1546

- 18 second minimum billing
- 6 second billing increments
- \$10.00 per month per 800 number
- \$50.00 installation (one time charge)
- No volume discounts apply

**\*This product will become obsolete as of November 15, 1994 and will not be resold.**

**7.1 "TMC & LCI Telemanagement 800 T-1" - Service**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.0988	\$.0988	\$.0988

- 18 second minimum billing
- 6 second billing increments
- \$3.50 per month per 800 number
- \$50.00 installation (one time charge)
- No volume discounts apply

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**RATES AND CHARGES (Continued)**

**8. Restoral of Service Charge**

If a subscriber is temporarily suspended from our service due to non-payment, service will be restored upon payment of all charges due.

**9. Returned Check Charge**

If a bank check received by Carrier is returned unpaid, a \$15.00 service charge will be assessed to the subscriber for handling costs.

**10. Telemanagement Fee**

All subscribers will be charged a recurring monthly telemanagement fee of \$11.00 for single accounts and \$25.00 for all master accounts.

**11. Extra Copies Of Bill**

Duplicate copies of a subscriber's bill will be provided by Carrier for a charge of \$20.00 per bill copy. Any billing over \$2,000.00 is subject to alternative billing methods (i.e., magnetic media).

**12. Service Trip Charge**

If an on-premise visit by the Carrier is required for trouble or service difficulties not resultant from Carrier's provided equipment, a Service Trip Charge of \$40.00 may be assessed to the subscriber for the visit by the Carrier and reasonable hourly charges by the technician.

**13. Dedicated Leased Line Service Rates**

Dedicated Leased Line Service is offered to specific customers for the purpose of intercity communications facilities that are billed at pre-determined fixed monthly rates. The customer is responsible for charges associated with local exchange carrier or alternative access provider provided special access. Dedicated Leased Line service is available in the following options:

**13.1. Voice Grade Service**

Voice Grade Service is an analog point to point dedicated circuit used for simultaneous two-way transmission and is available in increments of one or more voice grade channels, each with a nominal bandwidth of 4khz. Voice Grade Channels may be used for voice, data, facsimile, or any combination thereof.

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By: Arthur C. Neal  
**FOR THE PUBLIC SERVICE COMMISSION**

**SECTION D**  
**RATES AND CHARGES (Continued)**

**13. Dedicated Leased Line Service Rates (Continued)**

**13.1. Voice Grade Service (Continued)**

- A. Nonrecurring charge: \$150/voice grade channel
- B. Monthly Charges:

Monthly charges are assessed per voice grade channel based on channel mileage. A minimum monthly charge of \$100 per channel will apply.

<u>Miles</u>	<u>Fixed</u>	<u>Per Mile</u>
0-100	\$ 90.00	\$1.36
101 +	\$198.57	\$ .37

- C. Local Access Charges

Any and all charges associated with Local Access will be charged to the customer by the providing carrier at their prevailing rates.

- D. \$50.00 per loop side for a port activation fee.

**13.2. Digital Data Service**

Digital Data Service is a digital point to point dedicated circuit used for simultaneous two-way transmission and is available in increments of one or more channels.

- A. Nonrecurring charge: \$150/voice grade channel
- B. Monthly Charges:

Monthly charges are assessed per channel based on channel mileage. A minimum monthly charge of \$100 per channel will apply.

<u>Miles</u>	<u>Fixed</u>	<u>Per Mile</u>
0-100	\$126.00	\$1.90
101 +	\$278.00	\$.50

- C. Local Access Charges

Any and all charges associated with Local Access will be charged to the customer by the providing carrier at their prevailing rates.

- D. \$50 per loop side for port activation fee.

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**RATES AND CHARGES (Continued)**

13.3. 56 Kbps Digital Private Line Service

56 Kbps Digital Service is a digital point to point dedicated circuit used for simultaneous two-way transmission and is available in increments of one or more channels. Service will accommodate voice and data communications at speeds of up to 56 Kbps.

A. Nonrecurring charge: \$150/channel

B. Monthly Charges:

Monthly charges are assessed per channel based on channel mileage. A minimum monthly charge of \$100 per channel will apply.

<u>Miles</u>	<u>Fixed</u>	<u>Per Mile</u>
0-100	\$90.00	\$1.36
101 +	\$198.57	\$.37

C. Local Access Charges:

Any and all charges associated with Local Access will be charged to the customer by the providing carrier at their prevailing rates.

D. \$50 per loop side for port activation fee.

14. "800 Business Line" Termination - Flat Rate Service

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Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2080	\$.2080	\$.2080

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- 30 second minimum billing
- 6 second billing increments
- \$10.00 per month per 800 number
- No volume discounts apply
- \$1.00 per four digit authorization code not to exceed \$15.00.

**\*This product will become obsolete as of November 15, 1994 and will not be resold.**

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**15. "TMC & LCI Telemanagement 800 Business Line" Termination - Service**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.1508	\$.1508	\$.1508

- 30 second minimum billing
- 6 second billing increments
- \$3.50 per month per 800 number
- No volume discounts apply
- \$1.00 per four digit authorization code not to exceed \$15.00.

**16.1 "Hogan A8 and A9 800 Business Line"\***

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.3422	\$.3422	\$.3422

- 18 second minimum billing
- 6 second billing increments
- Monthly fee of \$5.00 waived @ \$25.00
- Volume discounts apply: \$0-\$25 = 0%; \$25-\$49.99 = 31%; \$50-\$99.99 = 43%; \$100+ = 49%
- Discounts level based on combined interstate/intrastate usage. Discounts are tiered.

**16.2 "Hogan I6 800 Business Line"\***

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2631	\$.2631	\$.2631

- 18 second minimum billing
- 6 second billing increments
- Monthly fee of \$15.00 per 800LINE
- Volume discounts apply: \$0-\$999.99 = 0%; \$1000 plus = 11.2%
- Discounts level based on combined interstate/intrastate minutes. 11.2% discount retroactive to dollar one on interstate 800LINE traffic only.

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**16.3 "Hogan L1, L2 800 Business Line"**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2631	\$.2631	\$.2631

- 30 second minimum billing
- 6 second billing increments
- Monthly fee \$10.00 per 800LINE
- Volume discounts: \$0-\$999.99 = 0%; \$1000+ = 11.2%
- Discount level based on combined interstate/intrastate 800LINE traffic. 11.2% discount retroactive to dollar one on interstate minutes only.

**16.4 "Hogan L4A Business Line"\***

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.1862	\$.1862	\$.1862

- Monthly fee of \$10.00 per 800LINE
- Volume discounts apply: \$0-\$999.99 = 0%; \$1000+ = 11.2%
- Discounts level based on combined interstate/intrastate minutes. 11.2% discount retroactive to dollar one on ALL minutes.

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**16.5 "Hogan L3, L4 Business Line"\***

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2631	\$.2631	\$.2631

- Monthly fee of \$10.00 per 800LINE
- Volume discounts apply: \$0-\$999.99 = 0%; \$1000+ = 11.2%
- Discounts level based on combined interstate/intrastate minutes. 11.2% discount retroactive to dollar one on interstate minutes only.

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**\*These represent the grandfathered rates of customers acquired through the purchase of the Hogan Company.**

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**RATES AND CHARGES (Continued)**

**17. "800 Travel-The Silver Card"**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2079	\$.1663	\$.1455

- Voice Activated Dialing Surcharge: \$.50
- No Monthly Fee
- 1 minute minimum
- 6 second billing increments
- \*Will not be sold after August 1, 1995.**

**17.1 "Promise 800 Travel-The Silver Card"**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day/Evening/Night</u>		<u>Day/Evening/Night</u>	
<u>Option 1</u>		<u>Option 2</u>	
1 Year	\$.2000	\$0-1000	\$.2000
2 Years	\$.1900	\$1001-5000	\$.1900
3 Years	\$.1800	\$5001-10000	\$.1800

**\*Option 2 discounts are based on combined inter and intrastate usage.**

- Voice Activated Dialing (800-900-8800) Surcharge: \$.50
- No monthly charge
- 1 minute minimum
- 6 second increments

**18. "800 Check In"**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.2496	\$.1976	\$.1976

- Installation Fee: \$ 75.00
- Monthly Recurring Fee: \$ 2.00
- 30 sec. min., then calls are rounded to the next higher 1/10 minute.

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**19. TeleConferencing Rates**

(Per Minute) (Per Conference Participant)

	<u>Dial-In</u>	<u>Dial Out</u>	<u>800 Meet Me</u>
14.1. <u>Arena Service</u>	\$.19	N/A	\$.31
14.2. <u>Personal Service</u>	\$.27	\$.52	\$.42
14.3. <u>Personal Plus Service</u>	\$.33	\$.59	\$.58
14.4. <u>Proline Service Options</u>	(Pricing Available Upon Request)		

- Billed at full minute increments.

Optional Features:

Fax Transmission/Page	\$1.50
Participant Reminders/Call	\$3.00
Tape Recording/90 minute Cassette	\$10.00
Duplicates Tapes	\$6.00
International Dial Out Calls	(Available Upon Request)
Operator Assistance by Dialing "0"	Standard on all calls
Roll Calls For Conference	Standard with Personal
Screening For Password Security	Standard with Personal
Checking For Audio Quality	Standard with Personal
Announcement of Late Participants	Standard with Personal
Conference Subgroups	Standard with Personal Plus
Changing Conference Status From "Listen Only" to "Interactive"	Standard with Personal Plus
Admitting and Removing Participants During Call For Special Agenda Concerns	Standard with Personal Plus

Cancellations with less than 24 hours notice will be billed \$50 or \$10 per caller per scheduled hour, whichever is greater.

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**SECTION D**  
**RATES AND CHARGES** (Continued)

**20. "WAL" - WATS Access Line Service**

WATS Access Line Service is a special access line obtained and billed by the LEC for access to an IXC for long distance use.

Outgoing Traffic (Rate Per Minute)

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
KYO-23	\$ .1190	\$ .1090	\$ .1090
KY24-Plus	\$ .1240	\$ .1140	\$ .1140

- 18 second minimum billing
- 6 second billing increments
- monthly line charges billed by LEC GSST
- installation charges billed by LEC

800 Traffic (Rate Per Minute)

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
KYO-23	\$ .1090	\$ .0990	\$ .0990
KY24-Plus	\$ .1140	\$ .1040	\$ .1040

- 30 second minimum billing
- 6 second billing increments
- monthly line charges billed by LEC GSST
- \$10.00 per month per 800 WAL
- installation charges billed by LEC

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**21. TMC Customers Rates and Charges**

The following rates and products are the grandfathered products of TMC's customer base. These products will not be sold to any new customers.

**A. TMC Standard Long Distance Service**

Available on a presubscription basis in equal access areas. In non-equal access areas, access to the company is obtained on a dial-up basis, through the use of a 950-XXXX number and an authorization code. This service is distance and duration sensitive and subject to:

**IntraLATA**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
1-10	\$.1404	\$.0894	\$.0530
11-16	\$.1898	\$.1216	\$.0728
17-22	\$.1898	\$.1216	\$.0728
23-30	\$.2002	\$.1283	\$.0770
31-40	\$.2002	\$.1283	\$.0770
41-55	\$.2002	\$.1283	\$.0770
56-149+	\$.2189	\$.1405	\$.0844

**InterLATA**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
1-10	\$.1884	\$.1430	\$.1114
11-16	\$.1884	\$.1430	\$.1114
17-22	\$.2315	\$.1723	\$.1348
23-30	\$.2315	\$.1723	\$.1348
31-55	\$.2907	\$.2167	\$.1690
56-85	\$.3094	\$.2308	\$.1798
86-124	\$.3296	\$.2459	\$.1927
125-196	\$.3500	\$.2611	\$.2044
197-292	\$.3894	\$.2908	\$.2276
292-430	\$.4091	\$.3056	

- Billing duration: one minute
- Six second increments
- No monthly fee

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**RATES AND CHARGES (Continued)**

**21. TMC Customers Rates and Charges (Continued)**

**B. TMC Plus IntraLATA DDD Rates**

**IntraLATA**

Mileage	Day		Evening		Night	
	<u>1st</u>	<u>Ad'l</u>	<u>1st</u>	<u>Ad'l</u>	<u>1st</u>	<u>Ad'l</u>
1-10	\$ .1479	/.1169	\$ .0960	/.0757	\$ .0590	/.0466
11-16	\$ .1560	/.1560	\$ .1014	/.1014	\$ .0624	/.0624
17-22	\$ .1560	/.1560	\$ .1014	/.1014	\$ .0624	/.0624
23-30	\$ .1643	/.1643	\$ .1069	/.1069	\$ .0658	/.0658
31-40	\$ .1643	/.1643	\$ .1069	/.1069	\$ .0658	/.0658
41-55	\$ .1643	/.1643	\$ .1069	/.1069	\$ .0658	/.0658
56-70	\$ .1793	/.1793	\$ .1166	/.1166	\$ .0718	/.0718
71-85	\$ .1793	/.1793	\$ .1166	/.1166	\$ .0718	/.0718
86-100	\$ .1793	/.1793	\$ .1166	/.1166	\$ .0718	/.0718
101-124	\$ .1793	/.1793	\$ .1166	/.1166	\$ .0718	/.0718
125-148	\$ .1793	/.1793	\$ .1166	/.1166	\$ .0718	/.0718
149+	\$ .1793	/.1793	\$ .1166	/.1166	\$ .0718	/.0718

**InterLATA**

Mileage	Day		Evening		Night	
	<u>1st</u>	<u>Ad'l</u>	<u>1st</u>	<u>Ad'l</u>	<u>1st</u>	<u>Ad'l</u>
1-10	\$ .2163	/.1581	\$ .1622	/.1186	\$ .1277	/.0935
11-16	\$ .2163	/.1581	\$ .1622	/.1186	\$ .1277	/.0935
17-22	\$ .2163	/.1893	\$ .1622	/.1421	\$ .1277	/.1118
23-30	\$ .2163	/.1893	\$ .1622	/.1421	\$ .1277	/.1118
31-55	\$ .2450	/.2367	\$ .1839	/.1776	\$ .1447	/.1398
56-85	\$ .2600	/.2517	\$ .1951	/.1889	\$ .1540	/.1490
86-124	\$ .2761	/.2680	\$ .2073	/.2009	\$ .1633	/.1584
125-196	\$ .2924	/.2841	\$ .2193	/.2131	\$ .1726	/.1676
197-292	\$ .3240	/.3157	\$ .2430	/.2368	\$ .1914	/.1863
293-430	\$ .3241	/.3316	\$ .2549	/.2487	\$ .1914	/.1863

- Billing duration: one minute
- Six second increments
- No monthly fee

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**SECTION D**  
**RATES AND CHARGES (Continued)**

21. **TMC Customers Rates and Charges (Continued)**

C. **TMC WATS I**

Average monthly expected minimum usage - None

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .2599	\$ .1871	\$ .1559

- One minute billing duration
- Six second increments
- No monthly fee

D. **TMC WATS IIa**

Average monthly expected minimum usage - \$100.00

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .2287	\$ .1767	\$ .1455

- One minute billing duration
- Six second increments
- No monthly fee

E. **TMC WATS IIb**

Average monthly expected minimum usage - \$200.00

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1924	\$ .1664	\$ .1352

- 30 second billing duration
- Six second increments
- No monthly fee

F. **TMC WATS III**

Average monthly expected minimum usage - \$250.00

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1871	\$ .1517	\$ .1274

- 30 second billing duration
- Six second increments
- No monthly fee

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**RATES AND CHARGES (Continued)**

**21. TMC Customers Rates and Charges (Continued)**

**G. TMC WATS IV**

Average monthly expected minimum usage - \$500.00

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1715	\$ .1520	\$ .1413

- One minute billing duration
- Six second increments
- No monthly fee

**H. TMC WATS V**

Average monthly expected minimum usage - \$100.00

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
0-23	\$ .1550	\$ .1456	\$ .1352
24+	\$ .1924	\$ .1664	\$ .1352

- 30 second billing duration
- Six second increments
- No monthly fee

**I. TMC WATS VI**

Average monthly expected minimum usage - \$1,000.00

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1664	\$ .1508	\$ .1352

- 30 second billing duration
- Six second increments
- No monthly fee

**J. TMC WATS VII**

Average monthly expected minimum usage - \$1,200

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1508	\$ .1248	\$ .1248

- One minute billing duration
- Six second increments
- No monthly fee

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Night  
\$ .1248  
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**RATES AND CHARGES (Continued)**

21. **TMC Customers Rates and Charges (Continued)**

K. **TMC WATS VIII**

Average monthly expected minimum usage - \$1,350

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$.1352	\$.1352	\$.1352

- 30 second billing duration
- Six second increments
- No monthly fee

L. **TMC WATS IX**

Average monthly expected minimum usage - \$1,500.00

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$.1248	\$.1196	\$.1092

- One minute billing duration
- Six second increments
- No monthly fee

M. **TMC WATS X**

Average monthly expected minimum usage - \$1,100

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$.1550	\$.1290	\$.1290

- 30 second billing duration
- Six second increments
- No monthly fee

N. **TMC WATS XI**

Average monthly expected minimum usage - \$1,000

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$.1560	\$.1560	\$.1560

- One minute billing duration
- Six second increments
- No monthly fee

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Night  
\$.1560

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**RATES AND CHARGES (Continued)**

**21. TMC Customers Rates and Charges (Continued)**

**O. TMC WATS XII**

Average monthly expected minimum usage - \$1,200

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1435	\$ .1435	\$ .1435

- 30 second billing duration
- Six second increments
- No monthly fee

**P. TMC WATS XV**

Average monthly expected minimum usage - \$1,200

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
KYO-23	\$ .1467	\$ .1238	\$ .1150
KY24-PLUS	\$ .1636	\$ .1414	\$ .1150

- One minute billing duration
- Six second increments
- No monthly fee

**Q. TMC Dedicated WATS I**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1559	\$ .1455	\$ .1351

- One minute billing duration
- Six second increments
- No monthly fee
- Monthly Line Charge - \$85.00
- Installation - Pass through LEC Cost
- \*Does not apply to customer-provided access.**

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**RATES AND CHARGES (Continued)**

**21. TMC Customers Rates and Charges (Continued)**

**R. TMC Dedicated WATS II**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1247	\$.0935	\$.0830

- One minute billing duration
- Six second increments
- No monthly fee
- Monthly Line Charge & Installation - Pass through LEC Cost
- \*Does not apply to customer-provided access.**

**S. TMC Dedicated WATS III**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1092	\$.0832	\$.0780

- One minute billing duration
- Six second increments
- No monthly fee
- Monthly Line Charge & Installation - Pass through LEC Cost
- \*Does not apply to customer-provided access.**

**T. TMC Dedicated WATS V**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1196	\$.0884	\$.0780

- 30 second billing duration
- Six second increments
- No monthly fee
- Monthly Line Charge & Installation - Pass through LEC Cost
- \*Does not apply to customer-provided access.**

**U. TMC Dedicated WATS VI**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1004	\$.1004	\$.1004

- One minute billing duration
- Six second increments
- No monthly fee
- Monthly Line Charge & Installation - Pass through LEC Cost
- \*Does not apply to customer-provided access.**

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**RATES AND CHARGES (Continued)**

**21. TMC Customers Rates and Charges (Continued)**

V. TMC Dedicated WATS VII

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$.0988	\$.0884	\$.0780

- 30 second billing duration
- Six second increments
- No monthly fee
- Monthly Line Charge & Installation - Variable
- \*Does not apply to customer-provided access.**

W. TMC 800 Inbound Services

1. TMC 800 Service I

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$.3119	\$.2703	\$.2391

- Installation: \$50.00
- One minute billing duration
- Six second increments
- No monthly fee

2. TMC 800 Service II

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$.2703	\$.2495	\$.2287

- One minute billing duration
- Six second increments
- No monthly fee

3. TMC 800 Service III

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$.2495	\$.2391	\$.2287

- 30 Second billing duration
- Six second increments
- No monthly fee

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**RATES AND CHARGES (Continued)**

**21. TMC Customers Rates and Charges (Continued)**

**W. TMC 800 Inbound Services (Continued)**

**4. TMC 800 Service IV**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .2287	\$ .2079	\$ .1975

- 30 Second billing duration
- Six second increments
- No monthly fee

**5. TMC 800 Service V**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .2184	\$ .2184	\$ .2184

- 30 Second billing duration
- Six second increments
- No monthly fee

**6. TMC 800 Service VI**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1976	\$ .1976	\$ .1976

- 30 second billing duration
- Six second increments
- No monthly fee

**7. TMC 800 Service VII**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1872	\$ .1872	\$ .1872

- 30 second billing duration
- Six second increments
- No monthly fee

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**RATES AND CHARGES (Continued)**

21. **TMC Customers Rates and Charges (Continued)**

W. **TMC 800 Inbound Services (Continued)**

8. TMC 800 Service VIII

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1768	\$ .1768	\$ .1768

- 30 second billing duration
- Six second increments
- No monthly fee

9. TMC 800 Service IX

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1664	\$ .1664	\$ .1664

- 30 second billing duration
- Six second increments
- No monthly fee

10. TMC 800 Service X

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .2106	\$ .1924	\$ .1820

- 30 second billing duration
- Six second increments
- No monthly fee

11. TMC 800 Service XI

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .2174	\$ .1986	\$ .1872

- 30 second billing duration
- Six second increments
- No monthly fee

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**21. TMC Customers Rates and Charges (Continued)**

**W. TMC 800 Inbound Services (Continued)**

12. TMC 800 Service XII

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1560	\$ .1560	\$ .1560

- 30 second billing duration
- Six second increments
- No monthly fee

13. TMC 800 Service XIV

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1456	\$ .1456	\$ .1456

- 30 second billing duration
- Six second increments
- No monthly fee

14. TMC 800D Service XV

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1352	\$ .1352	\$ .1352

- 30 second billing duration
- Six second increments
- Monthly Line Charge - Variable

15. TMC 800D Service XVI

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1248	\$ .1248	\$ .1248

- 30 second billing duration
- Six second increments
- Monthly Line Charge - Variable

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**21. TMC Customers Rates and Charges (Continued)**

W. TMC 800 Inbound Services (Continued)

16. TMC 800D Service XVII

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1144	\$ .1144	\$ .1144

- 30 second billing duration
- Six second increments
- Installation - \$50.00
- Plus LEC Installation & Monthly Line Charge - Variable

17. TMC 800D Service XVIII

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1040	\$ .1040	\$ .1040

- 30 second billing duration
- Six second increments
- Installation - \$50.00
- Plus LEC Installation & Monthly Line Charge - Variable

18. TMC 800D Service XIX

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .0988	\$ .0988	\$ .0988

- 30 second billing duration
- Six second increments
- Installation - \$50.00
- Plus LEC Installation & Monthly Line Charge - Variable

X. TMC DEDICATED 800 Service I

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1560	\$ .1560	\$ .1560

- Installation & Monthly Line Charge - Pass through LEC Cost
- One minute billing duration
- Six second increments
- \*Does not apply to customer-provided access.

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**24. Small Business Package (Continued)**

C. "Small Business 800"

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.1900	\$.1900	\$.1900

- 30 second minimum, then calls are rounded to the next higher 1/10 min.

**25. "LCI Telemanagement Promise Package" Dial 1 Access**

Intrastate Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.1250	\$.1250	\$.1250

- 18 second minimum billing
- 6 second billing increments

**26. "LCI Telemanagement Promise Package" 800 Business Line Termination**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Day</u>	<u>Evening</u>	<u>Night</u>
\$.1350	\$.1350	\$.1350

- 30 second minimum billing
- 6 second billing increments
- \$3.50 per month per 800 number

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Option 1

Volume Discount: Applies to Dial 1: 800

1 Year	0%	0%
2 Years	4%	3.8%
3 Years	8%	7.5%

Option 2

Volume Discount: Applies to Dial 1: 800

0-1000	0%	0%
1001-5000	4%	3.8%
5001-10000	8%	7.5%

\*Option 2 discounts are based on combined interstate and intrastate usage.

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**SECTION D**  
**RATES AND CHARGES** (Continued)

**21. TMC Customers Rates and Charges (Continued)**

**Y. TMC DEDICATED 800 Service II**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1352	\$ .1352	\$ .1352

- Installation & Monthly Line Charge - Pass through LEC Cost
- Billing duration of one minute
- Six second increments
- \* **Does not apply to customer-provided access.**

**Z. TMC DEDICATED 800 Service III**

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
ALL	\$ .1170	\$ .1170	\$ .1170

- Installation & Monthly Line Charge - Pass through LEC Cost
- One minute billing duration
- Six second increments
- \* **Does not apply to customer-provided access.**

**22. TMC and LCI Telemanagement Operator Assisted Long Distance Services**

INTRALATA

NOTICE: The Kentucky public service commission does not permit long distance carriers to market their operator-assisted services for use in completing IntraLATA calls. Such services will be provided only as incidental to the provision of interLATA service. Incidental IntraLATA traffic will be billed at the interLATA rates of the responsible LEC.

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**22. TMC and LCI Telemanagement Operator Assisted Long Distance Services (Continued)**

INTERLATA

<u>Mileage</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st</u>	<u>Add.</u>	<u>1st</u>	<u>Add.</u>	<u>1st</u>	<u>Add.</u>
1-10	\$.2200/	.1800	\$.1650/	.1350	\$.1298/	.1062
11-16	\$.2200/	.1800	\$.1650/	.1350	\$.1298/	.1062
17-22	\$.2200/	.1900	\$.1650/	.1425	\$.1298/	.1166
23-30	\$.2200/	.1900	\$.1650/	.1425	\$.1298/	.1166
31-55	\$.2500/	.2500	\$.1875/	.1875	\$.1475/	.1475
56-85	\$.2900/	.2900	\$.2175/	.2175	\$.1711/	.1711
86-124	\$.2900/	.2900	\$.2175/	.2175	\$.1711/	.1711
125-196	\$.2900/	.2900	\$.2175/	.2175	\$.1711/	.1711
197-292	\$.3400/	.3400	\$.2550/	.2550	\$.2006/	.2006
293-430	\$.3400/	.3400	\$.2550/	.2550	\$.2006/	.2006

Operator Handling Charges

Station to Station

- a) Automated Calling Card \$0.79
- b) Operator-Assisted \$1.93

Person to Person

- a) Each \$3.49

**18. LCI Telemanagement Card**

GENERAL

- A. LCI Telemanagement Card provides an outbound voice grade communications service for calls charged to a prepaid LCI Telemanagement Card.

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**23. LCI Telemanagement Card (Continued)**

**B. Exclusions**

The following types of calls may not be completed with the LCI Telemanagement Card:

- Calls to 700 numbers
- Calls to 800 numbers
- Calls to 900 numbers
- Directory Assistance calls
- Any operator service calls
- TeleConferencing
- Busy line verification and Interrupt
- Calls requiring the quotation of time and charges

Except as may be specifically referenced therein, calls made utilizing the LCI Telemanagement card are not a part of any other LCI Telemanagement services or calling plans.

LCI Telemanagement Card may be used 24 hours a day, seven days a week. The number of available cards is subject to technical limitations. Such cards will be offered to Customers on a first come first serve basis.

**REGULATIONS**

- A. LCI Telemanagement Card is accessed using the 800 number printed on the card.
- B. All calls must be charged against a LCI Telemanagement Card that has a sufficient available balance.
- C. An announcement will interrupt the call when the balance is about to be depleted. This announcement will occur one minute before the balance will be depleted based on the terminating location of the call. The customer will be requested to continue to dial another valid LCI Telemanagement Card number in order to continue the call.
- D. Calls in progress will be terminated by LCI Telemanagement if the balance on the LCI Telemanagement card is insufficient to continue the call and the customer fails to enter the number of another valid LCI Telemanagement Card prior to termination.

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**FOR THE PUBLIC SERVICE COMMISSION**  
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**SECTION D**  
**RATES AND CHARGES** (Continued)

**23. LCI Telemanagement Card** (Continued)

Application of Rates and Charges

A. Rates and Charges

<u>Dollar Increments</u>	<u>Price Per Unit</u>
\$2	\$.50
\$5	\$.50
\$10	\$.50
\$15	\$.50
\$20	\$.50
\$25	\$.50
\$50	\$.50
\$100	\$.50

Cards will be decrements by one unit for each minute or fractional part of a minute for intrastate calls. These rates apply twenty four hours per day, seven days per week.

B. Credit Allowances For Interruptions

A credit allowance for the LCI Telemanagement Card is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, or involuntary disconnection of the call. A customer may also be given credit for reaching a wrong number. To receive the proper credit the customer must notify the company at the designated customer service number printed on the card and furnish the called number, the trouble experience and approximate time the call was made.

<u>Type of Problem</u>	<u>Credit</u>
Interruptions to Established Calls	One Minute
Wrong Numbers	One Minute

Credit is not given when:

- Interruptions are not reported to company
- Interruptions that are due to the failure of power, equipment or system by the company
- Interruption caused by the failure of other services provided by this company are connected to LCI Telemanagement Card.

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**RATES AND CHARGES (Continued)**

**23. LCI Telemanagement Card (Continued)**

LCI Telemanagement agrees to refund any amounts remaining on a LCI Telemanagement Card upon physical return of the card. Refund will only be issued upon showing that the service provided by LCI Telemanagement has failed to meet either the service requirements set forth in the Commission's Rules and Regulations, or the general standards of quality applicable to the industry. To qualify for a refund, a user must return the card to LCI Telemanagement within three months of the original purchase and submit in writing detailed information on the basis for any requested refund. LCI Telemanagement will promptly investigate and advise the user as to its findings and disposition.

**24. Small Business Package**

For small businesses that bill less than \$100.00 a month and is billed by the LEC.

**A. "Dial 1 Small Business" - Flat Rate Service**

Intrastate Traffic (Rate Per Minute)

<u>Day</u> \$.1900	<u>Evening</u> \$.1900	<u>Night</u> \$.1900
-----------------------	---------------------------	-------------------------

- 30 second minimum billing
- 6 second billing increments
- No volume discounts apply

**B. "Small Business Travel Card" - Flat Rate Service**

Intrastate Domestic Traffic (1-800-776-0606) (Rate Per Minute)

<u>Day</u> \$.1900	<u>Evening</u> \$.1900	<u>Night</u> \$.1900
-----------------------	---------------------------	-------------------------

- Surcharge: \$.25 per call
- Full minute billing
- Full minute increments
- No volume discounts apply

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**27. INTEX Grandfathered Customer Rates**

Platinum Package

Dial-1

	<u>Day</u>	<u>Evening</u>	<u>Night</u>	
P	\$ .192	\$ .192	\$ .192	No minimum
P	\$ .183	\$ .183	\$ .183	\$200 minimum
P	\$ .176	\$ .176	\$ .176	\$350 minimum
P	\$ .17	\$ .17	\$ .17	\$500 minimum

- 30 second minimum
- 6 second billing increments

800

P	\$ .205	\$ .205	\$ .205
P	\$ .188	\$ .188	\$ .188

- 30 second minimum
- 6 second billing increments

<u>Calling Card</u>	<u>All Times</u>	<u>Surcharge</u>
A-1 Plan 1	\$ .20	\$ .75
B-1 Plan 2	\$ .28	\$ .00

- One minute call minimum and rounding

**28. "Promise Gold Card"- Flat Rate Service (800 Access)**

Intrastate Domestic Traffic (Rate Per Minute)

The customer must commit to either a term agreement or a monthly revenue commitment.

<u>Term</u>		<u>Or</u>	<u>Volume Discount</u>	
0-1 Year	\$ .2600		\$0-1000	\$ .2600
2 Years	\$ .2500		\$1001-5000	\$ .2500
3 Years	\$ .2400		\$5001-10000	\$ .2400

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**\*Volume discounts are based on combined inter and intrastate usage.**

- No Surcharge
- Voice activated dialing surcharge: \$.50 per call
- Full minute billing
- Full minute increments

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**SECTION D**  
**RATES AND CHARGES (Continued)**

**29. "Promise 800 Travel-The Silver Card"**

Intrastate Domestic Traffic (Rate Per Minute)

<u>Option A</u>	<u>Or</u>	<u>Option B</u>	
<u>Term</u>		<u>Volume Discount</u>	
0-1 Year	\$.2000	\$0-1000	\$.2000
2 Years	\$.1900	\$1001-5000	\$.1900
3 Years	\$.1800	\$5001-10000	\$.1800

**\*Volume discounts are based on combined inter and intrastate usage.**

- Voice activated dialing (800-900-8800) Surcharge: \$.50
- Monthly Recurring Fee: None
- Full minute minimum
- Full minute billing increments

**30. LCI + 4 Package Rates**

Any customer that signs up for the 800 product listed below may also obtain the Dial 1 and Travel Card rates listed. This 800 product is unique in that a customer can have multiple pin numbers and when the pin is dialed after the 800 number it will ring through to the number attached to that pin.

Dial 1 (Day/Eve/Night)

\$.1450

- 30 second minimum
- 6 second billing increments

800 (Day/Evening/Night)

\$.1900

- 30 second minimum
- 6 second billing increments
- \$3.50 charge per request of pin changes

(If a customer refers five or more customers that sign up then the 800 + 4 rate

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Travel Card (Day/Evening/Night)

\$.2400

- Surcharge: \$.25 per call
- This package is not subject to volume discount.
- No Telemanagement fee.
- No minimum billing requirement.

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**RATES AND CHARGES (Continued)**

**31. Sponsor Program.** When an existing customer (Sponsor) refers a business friend (Buddy) to LCI Telemanagement Corp.(LTC) and they sign with us, LTC will calculate five (5) percent of the Buddy's long distance bill and subtract it from the Sponsor's bill. As long as the Sponsor and the Buddy(s) remain LTC customers, they will receive the Buddy System credit on their long distance. For example:

<u>WE SIGN</u>	<u>Their Bill</u>	<u>Credit</u>
Referral A	\$200.00	\$10.00
Referral B	\$500.00	\$25.00
Referral C	\$350.00	\$17.50
 Total:	 \$1050.00	 \$52.50

Your current Bill is \$100.00                      Your pay: \$47.50

The amount credited can not exceed the amount of the Sponsor's bill. The referred customer (Buddy) must agree to be in the Buddy Program in writing. LTC has no obligation to notify the existing customer (Sponsor) when one of their referred customers (Buddies) disconnects. LTC will observe strict confidentiality of all customers accounts and bills.

This service is available for all LTC's services.

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**SECTION D  
RATES AND CHARGES (Continued)**

**32. Small Business LEC Billed Product:** This product is designed for the small business customer that bills less than \$100.00 per month and who desires to have their long distance billed through the LEC. There is a monthly billing minimum of \$5.00.

**Small Business LEC Billed Dial 1**

Intrastate & IntraLata Traffic (Rate Per Minute)

Band	Day	Evening	Night
ALL	\$0.1900	\$0.1900	\$0.1900

- 30 second minimum billing / -6 second increments
- No volume discounts apply

**Small Business LEC Billed Travel Card - Flat Rate (800 Access)**

Intrastate Domestic Traffic (1-800-776-0606) (Rate Per Minute)

Day	Evening	Night
\$0.1900	\$0.1900	\$0.1900

- Surcharge: \$0.25 per call
- Full minute billing/ - Full minute increments
- No volume discounts apply

**Small Business 800 LEC Billed - Flat Rate Service**

Intrastate Domestic Traffic (Rate Per Minute)

Day	Evening	Night
\$0.1900	\$0.1900	\$0.1900

- 30 second minimum billing/ - 6 second billing increments
- No volume discounts apply
- \$1.00 monthly recurring fee per four digit authorization code.

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